

Enhance Your UC Platforms with Logitech Video Collaboration Solutions

An AVI-SPL Guide



offer instant collaboration with high-quality HD video.



Keep and Enhance the Collaboration Tools You Prefer with Logitech

Over the past few years, your employees have become used to working from a variety of places, and they have been using a variety of collaboration tools. While some teams prefer Microsoft Teams or Webex, for example, others might be partial to Zoom.

Now more employees are starting to return to the office, while others are staying remote, and some are splitting their time between the two. You want to keep providing great user experiences when it comes to collaboration, but how do you do it when employees are working from different locations and using different tools?

With return to work plans always evolving, you need collaboration platforms that are flexible while still providing equitable meeting experiences for everyone, everywhere and regardless of what collaboration platform they are using. You might also need to add virtual collaboration capabilities to meeting spaces that didn't have them before.

Logitech video collaboration hardware, including cameras, speakers, and microphones can pair with any UC platform you are using to upgrade your collaboration spaces. These hardware options can improve utilisation, engagement, and productivity. Add the right remote monitoring and device management platform and you can further enhance the user experience by minimising issues, monitoring quality, and analysing meeting usage data.

Table of Contents

- 2 Keep and Enhance the Collaboration Tools You Prefer with Logitech
- 3 Logitech Works with What You Already Have
- 3 Logitech Makes What You Have Even Better
- 4 Remote Monitoring and Device Management Supports the User Experience
- 5 Do Even More with Logitech Sync Plus AVI-SPL Symphony
- 5 See How to Embrace the Next Normal of Video Collaboration with Logitech
- 6 About AVI-SPL
- 6 About Logitech

Logitech Works with What You Already Have

From Microsoft Teams to Google Meet and Webex by Cisco to Zoom, your employees have their favorite collaboration platform. [Logitech video collaboration solutions](#) can pair with any UC platforms you already have, so employees can keep using what they know and prefer. Here's how it works:

- **Microsoft:** Every Logitech video conferencing product is certified for and compatible with Microsoft Teams.
- **Zoom:** Video conferencing tools from Logitech and Zoom work together to power Zoom Rooms, Zoom Rooms for Touch, and Zoom Meetings for the desktop.
- **Google:** With Logitech and Google Workspace, high quality Google Meet solutions are available in your conference and meeting rooms.
- **Webex by Cisco:** Cisco customers can choose from a variety of Cisco-compatible video conferencing solutions, cameras, and audio solutions.

But what if you walk into one of your Zoom Rooms and realise the meeting you need to join is being hosted on Webex? Logitech has a simple fix for that, too.

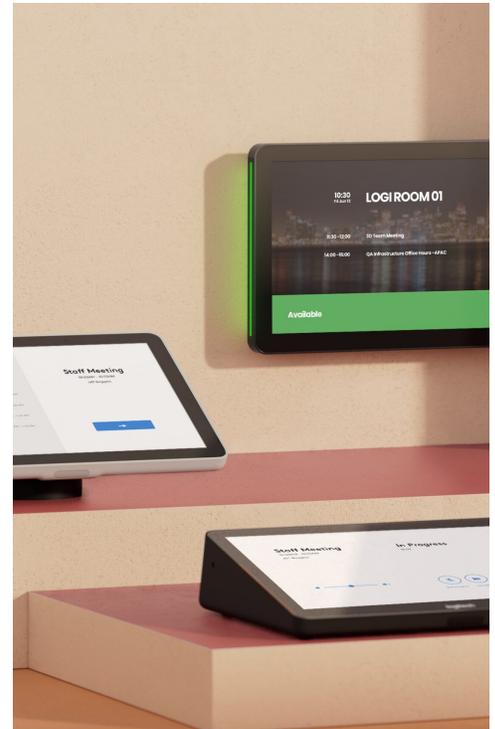
Instead of rewiring the room (which almost certainly won't work anyway), use a simple USB connection like the [Logitech Swytch](#) to transfer control of the room's hardware—including cameras and microphones—to your laptop. Attend your Webex meeting with no glitches, then just disconnect and the room will revert back to Zoom Rooms automatically.

Logitech Makes What You Have Even Better

Video collaboration capabilities have gone from something that was nice to have, to something essential. That means user adoption of your video conferencing systems is essential, too. Your organisation cannot stay competitive if your employees aren't comfortable using your video conferencing equipment to engage with teammates, customers, vendors, and other partners.

Adding Logitech hardware to your existing collaboration platforms helps increase software utilisation, employee engagement, and productivity. Logitech solutions enable employees to keep using the tools they are familiar with and prefer using. Keeping a familiar user experience in place means employees aren't forced to learn something new—or use something they don't like—whether they are working remotely, in-person, or some combination of the two.

Updating your existing collaboration platforms with Logitech hardware also makes it easy to quickly enhance meeting rooms and huddle spaces that were not previously equipped for video conferencing or remote



collaboration. Logitech video conferencing solutions let your teams talk, share files and screens, and whiteboard ideas from anywhere. Scaling up your collaboration capabilities is easy since Logitech integrates seamlessly with what you already have in place.

Deploying Logitech hardware solutions helps create a consistent experience across all your meeting spaces, regardless of their size. Whether users walk into a quiet booth room, a huddle space, or a large conference room, the interface to operate the conferencing system will be the same. This consistent experience is another key to user adoption, productivity and engagement, especially for hybrid workers who are not in the office full-time.

Remote Monitoring and Device Management Supports the User Experience

The final piece of a positive and equitable user experience for employees working on-site or remotely is ensuring your technology solutions are always up and running. When issues do arise, you need a system that can identify and resolve them quickly.

[Logitech Sync](#) is a remote management system that monitors all the Logitech products on your network. Logitech Sync has a simple, single browser-based interface that also makes it easy to scale video and audio deployments without increasing site visits and trouble tickets.

Logitech video conferencing solutions let your teams talk, share files and screens, and whiteboard ideas from anywhere.



Logitech Sync capabilities include:

- Remote management of thousands of Logitech meeting room devices
- Real-time room status
- In-depth diagnostic information
- Insights about how people use meeting rooms and devices
- An open API that extends integration possibilities, including integration with AVI-SPL Symphony

Do Even More with Logitech Sync Plus AVI-SPL Symphony

[AVI-SPL Symphony](#) is an award-winning user experience management platform to administer, monitor, control, and analyze your multi-vendor AV, UC, and meeting environments.

When you integrate Logitech Sync with the AVI-SPL Symphony platform, you get one unified place to monitor and control all your meeting room solutions, apps, and devices—both from Logitech and other vendors. Symphony provides a single, unified view of UC system performance and meeting room usage data from all connected devices and vendor-specific management tools.

With this robust management system you can identify issues, report them, and resolve them, even with mass deployments of video conferencing solutions.

When you integrate Logitech Sync with the AVI-SPL Symphony platform, you get one unified place to monitor and control all your meeting room solutions, apps, and devices



About AVI-SPL

AVI-SPL is a digital enablement solutions provider that transforms how people and technology connect to elevate experiences, create new value, and enable organisations to thrive and grow. As the largest provider of collaboration technology solutions, which include our award-winning managed services, our highly trained team works hand-in-hand with organisations worldwide—including more than 80% of Fortune 100 companies. Our experienced teams strategise, design, deploy, manage, and support audiovisual (AV) and unified communications (UC) solutions that are simple-to-use, scalable, serviceable, and measurable to ensure business objectives are achieved. Visit [AVISPL.co.uk](https://avispl.co.uk) to learn more, or connect with AVI-SPL on [LinkedIn](#).

About Logitech

Logitech is about connecting people. About helping individuals make clear, consistent and meaningful connections with people in every part of their lives.

By removing physical and technological barriers, we let ideas and inspiration flow. We empower teams and individuals to collaborate as if everyone was in the same room. We open the door to simple, scalable solutions that fit the needs and aspirations of every person and any sized organisation. Combining award-winning design with intuitive solutions, we keep people connected and businesses moving forward.

When people work easily together, they become unstoppable. Reimagine collaboration with [Logitech](#).