# 7 reasons to switch your on-premises PBX to the cloud



of enterprises currently use or plan to use a <u>cloud PBX</u> within the next 2 years



of enterprise users will use <u>softphones</u> over desk phones by 2024



of employees want to work from anywhere after the pandemic

## A cloud PBX offers incredible advantages over an on-premises PBX

### 1. Unify business communications

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A unified solution offers enterprise-grade features such as phone, faxing, SMS, IVR, call queues, team messaging, video meetings, and voicemail—all on one platform.

### 2. Easily manage multiple locations

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A single solution with global availability is easier to manage and can be administered from a single portal using a desktop or mobile phone.

### 3. Add and remove services at any time



Cloud solutions are flexible and scalable, allowing you to easily add services or remove users at any time. Providers offering a 99.999% uptime SLA ensure your business never halts.

### 4. Meet all of your security and compliance needs



Security, service delivery, and architecture as well as industry compliance (CCPA, GDPR, HIPAA, FINRA) are fully managed by the cloud provider.

### 5. Eliminate your infrastructure management costs



Best-in-class cloud solutions are hosted in top-tier and redundant data centers.

All aspects of the infrastructure are managed and monitored 24/7/365 by the provider.

#### 6. Support mobile and remote workers



Workers can make calls, send messages, and start video calls at any time and on their device of choice—PC, mobile, or tablet.

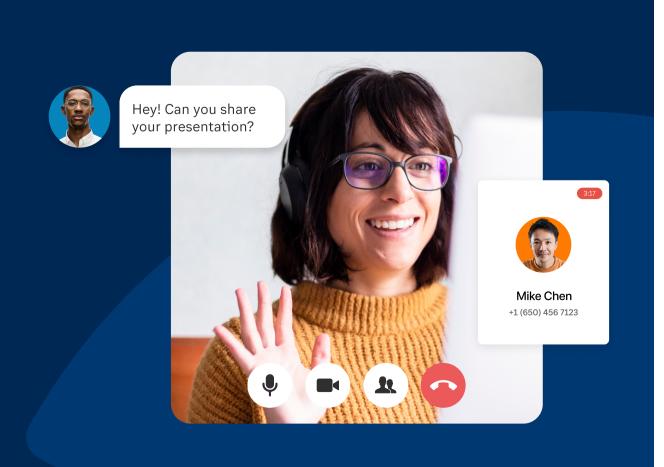
### 7. Always have the latest features



Updates are free, automatic, and come with the latest features with no impact to users or disruption to business.

#### Move to the cloud

Businesses going remote or hybrid require more than what an on-premises PBX can provide. With a cloud PBX, your teams have the tools to work together—from anywhere and on any device.





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